



JoViPak

# JoViPak® Alterations

Must be completed and included with any products being sent to JOBST®

Patient Name: \_\_\_\_\_

**ALTERATIONS:** If a Custom Made garment does not fit the patient at the initial fitting, new measurements must be provided for comparison & in order to honor the Guaranteed to Fit Policy. Garments being sent for alteration must meet the following conditions:

- One no cost remake is available if return authorization is requested before the 45th day after garment delivery.
- If garment is required to be returned for evaluation, items must be clean (freshly laundered inside out and dried, to avoid the \$25 laundering fee), and items must be clearly marked as to location of alteration, amount of alteration, etc. (pinch on both sides of the garment for fit and mark with chalk, marker, clips, etc.).
- For alterations, ship garments & completed form to JOBST® JoViPak®, Alterations, 1555 4th Ave SE Hickory, NC 28602 Ready-to-Wear garments may also be altered; please contact Customer Service at 1-866-888-5684 to discuss options.

### ALTERATION DESIRED (add specific notes below)

<input type="checkbox"/> Alter as Marked	<input type="checkbox"/> Add Zipper	<input type="checkbox"/> Add Gusset	<input type="checkbox"/> Other:
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### RETURN ADDRESS

Recipient's Name		
Street Address		City
State	Zip	Country
Phone	Email	

### ADDITIONAL NOTES

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Questions? Call us at 1-866-888-5684 or email to [info.jovipak@essity.com](mailto:info.jovipak@essity.com)

Requested by (Name): \_\_\_\_\_ Phone: \_\_\_\_\_ Email: \_\_\_\_\_



JOBST®, an Essity brand



/JOBSTUSA



@JOBST\_USA



@JOBSTforUSA



jobst-usa.com

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